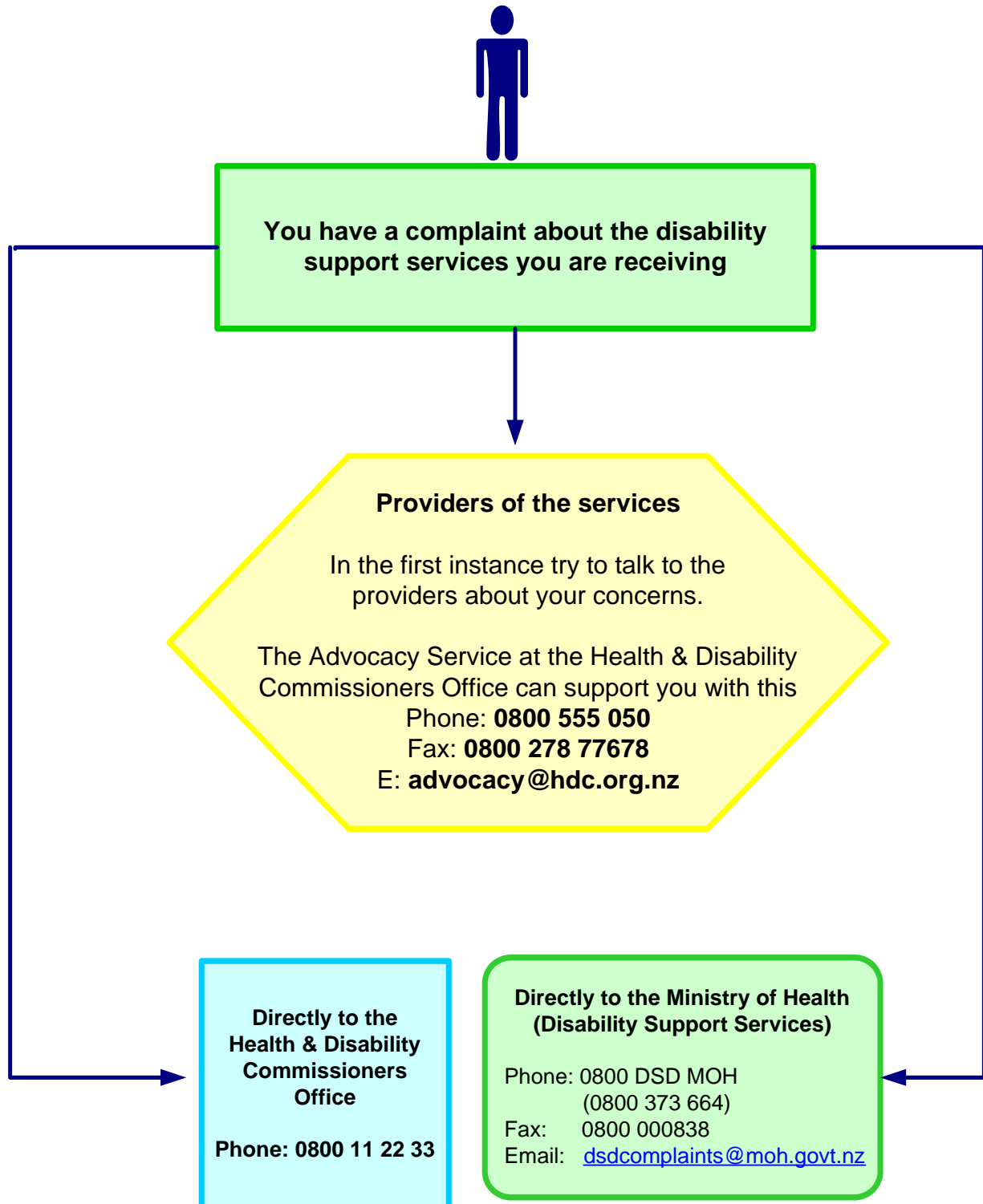


Making a complaint about Ministry of Health funded disability support services



Step one

If you have a problem or concern about any disability support services you are receiving you should first talk to the organisation that provides these services. If you need help to do this you can contact the Health and Disability Commissioners

Advocacy Service on **0800 555 050** (ph), **0800 278 77678** (fax) or **advocacy@hdc.org.nz**. The provider of your service should have a complaints process in place.

Step two

In all circumstances if you feel unable to make a complaint to the organisation that provides your support services you can contact the **Health and Disability Commissioners office** on **0800 11 22 33**.

If your complaint is about Ministry of Health funded disability support services provided through Disability Services and you feel unable to make a complaint to the organisation that provides these support services, you can contact us directly by:

Phone: 0800 DSD MOH (0800 373 664) press 2

Fax: 0800 000 838

Email: dsdcomplaints@moh.govt.nz