

Primary Workings: The Primary Health Care Strategy electronic newsletter	December 2006 Issue: 2
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Welcome to the second issue of *Primary Workings* on how we're making real the Primary Health Care Strategy (PHCS). This is the regular newsletter for the PHCS Implementation Work Programme, which will keep you up to date with progress and information. More detailed information on the programme can be found at www.moh.govt.nz/primaryhealthcare.

In this issue ...

[What's been happening?](#)

[Supporting Change](#)

[Project Profile: The Capabilities Project](#)

[Project Profile: Key Directions for the Information Environment](#)

What's been happening?

A lot of work has been happening since our last newsletter in October (details are in the attached table).

The PHO Funding Formulae Review has produced a number of options for the Minister to consider and has resulted in positive feedback on the process. The Expert Advisory Group, which includes members with a diverse range of experience in primary care, has commended the Ministry for "the positive, transparent and collaborative process of this Funding Formula Review."

The 2007 subsidy roll out for 25-44 year olds is on track for 1 July, the Capabilities team have set up a draft framework ready for comment, and the governance workshop in November identified the key PHO governance topics to work on for 2007.

The Key Directions team has identified some interesting key messages from the regional workshops and we look forward to the results from the Workforce survey in the New Year. Finally, the sector gave us a good heads up at the Connecting Voices change management workshop in November and we are seeking feedback on the key themes - improved access to quality information, strengthened DHB/PHO relationships, horizontal sector learning, strong PHOs, and guidance on areas such as population health (go to www.moh.govt.nz/primaryhealthcare from January 5).

There are still a couple of projects in their infancy (eg the service delivery models work) and they will gain speed early next year (see the details in the attached table).

Supporting Change

A workshop with sector leaders was held in late November to help gain a broad understanding of the changes and change processes required to support and achieve the goals of the Primary Health Care Strategy.

We are seeking feedback on the key themes that emerged from the day and will develop that work in 2007. A summary from the day will be available on the programme website by January 5.

Project Profile: Key Directions for the Information Environment

The Key Directions for the Information Environment Project (aka Key Directions) is seeking to define the information environment (people, process, and technology) required to support the implementation of the Primary Health Care Strategy.

The Key Directions Project is one component of development work across a wide range of health information environment activity. It is working closely with other major initiatives such as the National Systems Development Programme and the Health Information Strategy for New Zealand (HIS-NZ) implementation www.hisac.govt.nz.

The Key Directions Project is well underway with the formation of the sector advisory group, completion of the first set of nation-wide workshops, and stakeholder interviews. Over 40 case studies from across the Primary Health Care Sector have been received which identify current examples of the innovative use of information within Primary Health Care. In addition, Chai Chuah (CEO Hutt Valley DHB) has recently joined the project as DHB sponsor bringing strong links to the DHB Information Group and HISAC.

Three significant themes have emerged from the sector engagement to date:

1. The desire to have **people at the heart** of how the information environment is designed, rather than the design having the provider as the core.
2. There is recognition of the importance of an **integrated information** environment (ability to share data and information across boundaries to support decision making) that is wider than general practice and pharmacy.
3. The desire to use the information environment to help **facilitate change** in how care is delivered.

Phase II of the project (the development of a Key Directions Strategy document and roadmap) has commenced with a further round of nation-wide sector consultation planned for March/April 2007. The final Key Directions Strategy Document and Roadmap is due for publication in May 2007.

Project Profile: The Capabilities Project

The Capabilities project (originally known as the “High Performing PHOs” project) is a key part of the Service Development workstream. The project’s objectives are to further outline, for all stakeholders in primary health care, the core capabilities of a PHO that is effectively delivering on the Primary Health Care Strategy.

This ranges from the minimum requirements in each capability to the characteristics of PHOs that are excelling. For example, developing a clear outline of what community engagement for a PHO looks like at the most basic level through to the advanced level.

This work will help to give a shared understanding or “vision” about where we are heading and build on the successes of the sector in implementing the PHCS.

An initial draft Capabilities framework, developed in conjunction with a sector working group, currently includes 16 core capabilities. We are seeking feedback on this framework through regional meetings (between DHBs and their PHOs) in February and early March 2007. Details will be coming out to DHBs and PHOs in early January.

PHO Governance has been identified as a priority capability to focus on and work has started on this area with a workshop in November and further work and engagement is being planned for 2007.

Summary of the PHCS Implementation Work Programme

		Description of 2006/07 Activities	Sponsors	Project Manager	Status as at 18 Dec 2006	Next Steps	Sector Involvement Note: People participate on groups as experts or those with extensive experience and not as representatives of their organisations. Their affiliated organisations below are simply there to help people place the name.
Workstream 1 - Funding & Accountability	Review of Funding Formulae	To review the PHO funding formulae to ensure they work to meet health need (and not just past utilisation). The initial focus for 06/07 is on First Level Services, Services to Improve Access, and Health Promotion. A later subsequent phase will look at the Management Fee. Care Plus funding will be considered within workstream 2.	Sarah Turner (MoH) Win Bennett (HBDHB)	Richard Smith (MoH)	A sector engagement paper was widely circulated in late Oct/early Nov to obtain views and feedback on the high level issues being considered as part of the review. Responses have been received and analysed. Four meetings of the Expert Advisory Group (EAG) have been held. At these meetings the EAG were presented with analysis of a number of options for the First Contact formula. The project team, in conjunction with the EAG, have drafted up an options paper for the Minister to consider.	A Health Report is due to be considered by the Minister in January.	Expert Advisory Group: Petra Van den Munckhof (HCA), John Macaskill-Smith (Pinnacle, PHONZ), Margie Fepulea'i (CMDHB), Paul McCormack (Pegasus, IPAC), Prof Peter Crampton (Wgtn School of Med), Barry Gribben (CBG Research), Carolyn Gullery (Partnership), Neil Woodhams (TKOH), Gabrielle Baker (MOH), John Grant (WIPA), Tureiti Moxon (Maori PHO Coalition), Len Brown (Total Healthcare Otara), Bronwyn Croxson/Gary Blick (Treasury) Working Group: Saskia Patton (MoH), Richard Smith (MoH), Andrew Mackenzie (MoH), Danny Wu (CMDHB), Julia Carr (CCDHB), Paul Baines (NDHB), Margie Fepulea'i (CMDHB) Broader involvement was via a sector engagement paper in late Oct/early November www.moh.govt.nz
	2007 Funding Rollout	To ensure the operational and policy aspects of the increase in subsidy for patients in Interim practices in the 25-44 age band are implemented.		Deborah Donkin (DHBNZ contractor till Dec 06) then Nilashi Dissanayake (from Jan 07)	The detailed project plan has been peer reviewed and signed off by the project sponsors and PHIG. Project on track. Going through the necessary approval, funding and specification processes to ensure all legal and IS system changes (including HealthPAC, PMS and pharmacy vendors etc) are in place for 1 July 2007.	Contracts signed with PMS vendors. Rate tables calculated. Communications to commence in the new year.	Currently there is no need for an Advisory Group or a Working Group. The primary implementation will be via PSAAP. A communications plan has been developed and the first round of communications will be sent out to DHBs and PHOs in December
	Operational Policy	To agree some high level principles around roles and tasks largely between MoH and DHBs. The first application will be on the approval processes and guidance for SIA & HP initiatives.		Ruth Wiltshire (DHBNZ Contractor)	Project plan has been approved. The Project Team is meeting regularly, mainly via teleconferences, and is developing an issues paper on SIA and Health Promotion funding.	The Project team has its first face to face meeting on the 14th Dec to agree the contents of the issues paper. The paper is expected to be ready for review by the Expert Advisory Group by the end of January.	Expert Advisory Group (TBC): Carol Ryman (PHO Community Council), Percy Tipene (Community Council), Sionne Liava'a (Community Council), Clair Munro (Central Regional Public Health), Doone Winnard (Public Health Medicine Registrar), Paul Roseman (ProCare), Bridget Lester (CDHB), Chiquita Hansen (DoN, Midcentral DHB), Hakopa Paul (Maori-led coalition PHO), + 2 more from Maori-led coalition PHOs. Working Group (TBC): Ruth Wiltshire (DHBNZ), Anne O'Brien (MoH), Johanna Reidy (CCDHB), Marlene Williams (Public Health), Rowena Gotty (HCA), Kath Adams (PHO CC) Plan to use EAG networks + PHO Taskforce & Community Council as a broader reference group.
2 - Service Development	PHCS Capability (Previously High Performing PHOs)	Two Projects: 1. PHCS Capability: To describe the capabilities required of a competent PHO to implement the Primary Health Care Strategy. 2. Governance: Initially to review the governance arrangements being employed by PHOs and their fit with the goals of the Primary Health Care Strategy. Then, if required, review the minimum requirements for PHOs.	Sarah Turner (MoH) Allan Moffitt (CMDHB)	PHCS Capability: Jenny Hawes (MoH) Governance: Hannah O'Donnell (MoH)	PHCS Capability: The project scope and plan has been completed and signed off by PHIG. A draft straw man framework has been developed in conjunction with the working group. Governance: The Project Team held a meeting with sector representatives on 22 November where the key issues for PHO Governance were identified and prioritised - it was agreed that the most important issue was clarity of purpose and shared vision.	PHCS Capability: Will be seeking feedback from PHOs via workshops facilitated by their DHBs in Mar/Apr 2007. Governance: Suggested at Nov 22 workshop, a sector sub-committee be established to assist the development of tools to support PHOs to improve their Governance arrangements (eg helping develop a Governance Guide and Board member training package for PHOs)	PHCS Capability Working Group: Roy Morris (ODHB), Jocelyn Tracey (PHOCUS on Health), Julia Carr (CCDHB), Eugene Berrymann-Kamp (Health Rotorua PHO), Judith McDonald (Whanganui PHO), Jenny Hawes (MoH), Saskia Patton (MoH), Gabrielle Baker (MoH-Maori), Vicki McLaughlin (MoH) Plus local DHB/PHO workshops with in Mar/Apr 2007 plus a national workshop in Jun/Jul (TBC). Governance: A one-day open invitation meeting with sector experts in PHO governance held in November. Expert Advisory Group to be established in the new year.

Summary of the PHCS Implementation Work Programme

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Workstream 2	Business Delivery Models	To investigate ways to support primary care businesses and NGOs meet the needs of the Strategy.	(CMDHB)	Nardia Brooke (PHO Secondee)	Scoping not commenced due to priority focus on Service Delivery Models of Care Project.	On hold at present. Focus is on the Service Delivery project first.	To be established
	Service Delivery Models of Care	To identify ways to enhance the delivery of care and patient support. The initial focus will be on chronic conditions including the outputs of the Care Plus evaluation and the coordinated care policy.		Nardia Brooke (PHO Secondee)	Sub-project identified with a focus on long term conditions. Draft project scope and plan completed. Seeking feedback from Sponsors, SIG, Community Council, PHO Taskforce and PHIG in December. Other projects are yet to be identified.	Complete scoping for consideration by PHIG, SIG and sector groups	To be established
Workstream 3 - Infrastructure & Sector Development	Information & Performance Environment	Largely the Key Directions project on primary care information whose aim is to: 1. Identify and build from sector emergent learning 2. Identify future trends and requirements that the information environment will need to support 3. Identify and document a development path	Andrew Holmes (MoH) Chai Chuah (Hutt Valley DHB)	Steve Creed (MoH)	The Key Directions Project is now mobilised. Phase I has been focusing on obtaining input and feedback from the sector through regional workshops, stakeholder interviews and case studies that identify innovation in the Primary Health Care Information Environment. This input phase is due to be completed in late December.	Commence (in mid December) Phase II to develop a Key Directions Strategy Document and Roadmap based on the input to date and international literature.	Key Directions Advisory Group (inaugural meeting held on the 15th of November): Margaret Horsburgh (Auck Uni), Joanne Hayes (Taumata Hauora PHO), Mary Brown (WIPA), Brett Anderson (Pinnacle, PHONZ), Vicki McLaughlin (MoH), John Wellingham (Apollo, Waitemata DHB), Matiu Rei (Ora Toa PHO), Doug Neilson (ACC), Shelley Frost (Pegasus, IPAC), Harry Pert (RGPG), Jim Vause (College, Redwoodtown), Phil Brimacombe (CIO CMDHB/WDHB), Harley Aish (IPAC, ProCare), Kim Tito (NDHB), Clive Stone (HealthWest, PHONZ), Margie Fepulea'i (DHB Pacific), Martin Hefford (CCDHB) Joyce Maipi (Maori-led PHO), Reremoana Houkamau (PHO Community Council). Held seven regional workshops and stakeholder interviews. In addition, over 40 innovative case studies were received from the Primary Health Care Sector. Consultation on the Key Directions Strategy Document will occur in Apr 07.
	Workforce capability and capacity	Initial stocktake of existing initiatives as basis for action plan development.		Marilyn Rimmer (DHBNZ) / John Marwick (MoH)	A stocktake survey has been circulated to the sector for input and responses received.	Collate responses and identify key themes (due Jan) with a broader workplan to be published in Mar.	Reference group to be established. The Workforce Development Group run by DHBs is currently providing oversight for the stocktake. There will be a workshop in the New Year to discuss the findings of the workforce survey and help draft up the workplan.
Workstream 4 - Change Management	Shared Sector Vision	Yet to be fully scoped. Will complete on back of the November sector workshop themes in the new year.	Colin Feek (MoH) Chris Clarke (HBDHB)	Kim Arcus (Programme) + Other (TBC)	Facilitated workshop held on Nov 21 with primary care leaders. Common themes focused on: - Improved access to quality information - Strengthened DHB/PHO relationships - Stronger PHOs incl improved PHO governance - Improved ability to share developments & innovations horizontally - Support for sustainable innovation incorporating PHCS goals - Central guidance on key themes eg population health	Distribute workshop 'minutes' the seek feedback from broader sector (who were not part of the workshop). Then finalise report & plan to progress the key themes from the day.	Yet to be established
	Shared Learning			Yet to be established			