

Know Me As You Serve Me

The relevance of culture in
Health Service Delivery

MoH National Pacific Providers Fonofono

23 – 24 February 2006



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ACKNOWLEDGEMENTS

- God
- Parents
- Family
- CIHNA MEMBERS...
- Supporters
- Knockers
- Alcohol Advisory Council of NZ – ALAC
- Everyone in this room

DEFINITIONS

CULTURE

WHAT GIVES ME A SENSE OF BELONGING

- **Organisational Culture**
- **Ethnic culture (pan pacific vs ethnic specific)**
- **Pop culture**
- **Gender Culture...**



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PERSPECTIVES

CULTURE

- RECEIVER
- GIVER
- SUPPORTER
- OBSERVER



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*** When culture is not considered in health service delivery**

*** Where culture is considered but not very well**

*** Where culture is given priority consideration and contributes to quality health outcomes**



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About CIHNA....

MISSION STATEMENT

The Cook Islands Health Network Association (NZ) exists to represent the health care interests of Cook Islands people in New Zealand.

“Ora’anga meitaki na roto i te akamatutuanga e te taokota’ianga o te iti tangata”

“Building people and healthy communities through active partnerships”



✿ **CIHNA was formed in 1997 and formally incorporated in 2000.**

✿ **Membership is open to all Cook Islands people. There are over a hundred members nationwide.**



**Professional
Development &
Support**

**Networking
Linkages &
Relationships**

**Research
Event Conference
Planning
& Administration**



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About the project...

The Cook Islands Health and Disability Workforce Development Project

Establish Infrastructure

Increase membership activities

Project Goals

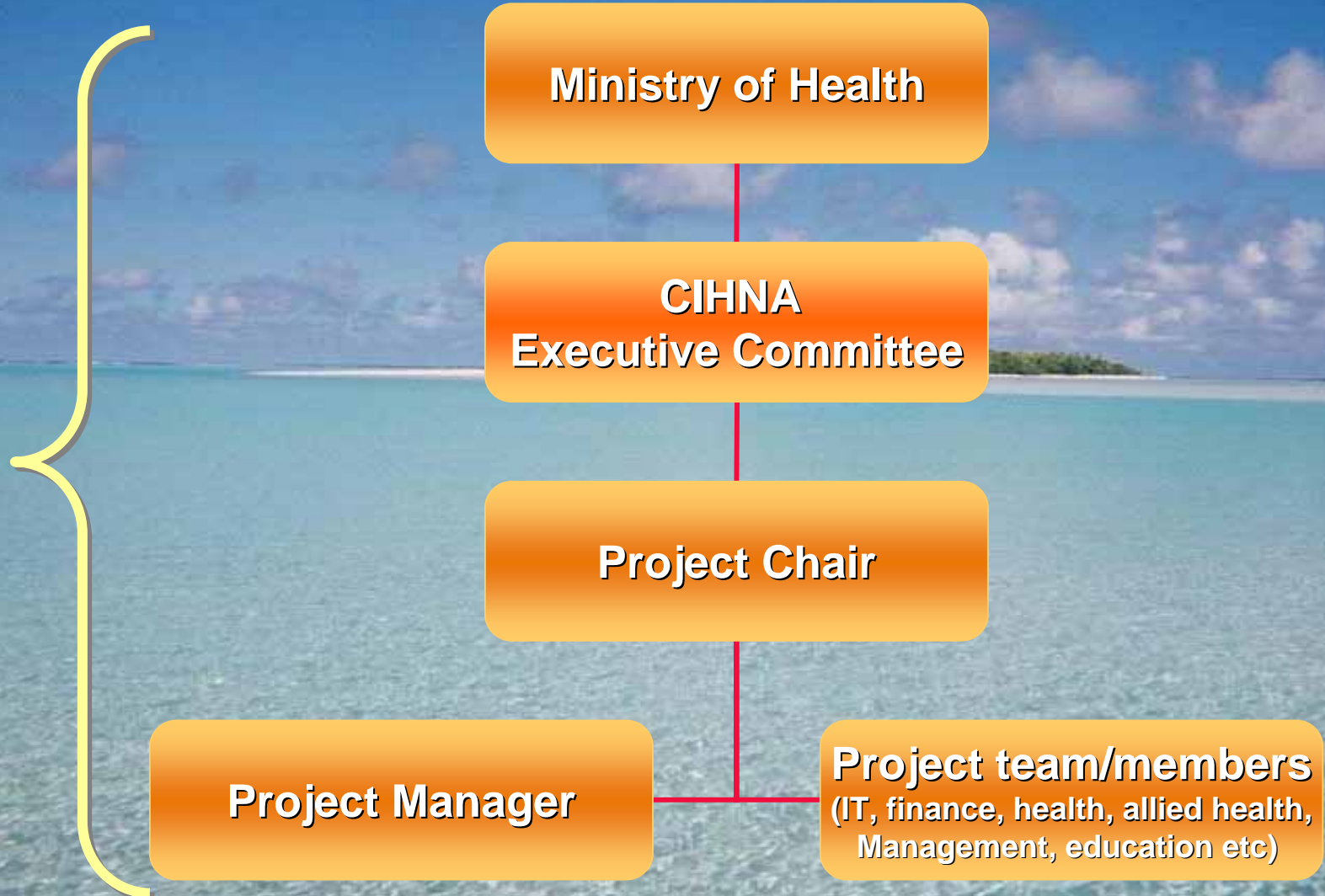
Increase and strengthen the Cook Islands Health and Disability Workforce



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Project structure...

Community



Project approach...

Appoint
project
manager



Conduct
uipa'anga/
meetings

Submit
report



Feedback

July '05-
June '06



Key areas...

Service Delivery

Professional Bodies

**Mentoring
Secondment and
Policy**

**Cook Islands
Values and
Beliefs –
Community
and Church**

**Linking with Home (Cook
Islands taokotaianga)**

Education / Training

Conclusions

Culture has relevance depending on the perspective from which you are viewing:

Receiver

Giver

Supporter

Independent observer



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